

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case:

08 0118

ORIGINAL

Regarding a complaint by (Person making the complaint):

Tina Sarbaugh

Against (Utility name):

NICOR GAS

As to (Reason for complaint)

There is around a \$1200 charge on my
Acct from 2005-2006- that was inc. In Bankruptcy
Actually the bill is a new one Nicor opened- the
Meter Was Not Read- from 2005 and by the Commission
11-07 Still had not been- this house was empty
in Gibson City Illinois. August 2005
both accts have been put together

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

240 S. Orange P.O. Box 23 Ludlow IL 60949

The service address that I am complaining about is

405 S. Sangamon Ave. Gibson City IL 60936

My home telephone is

(217) 396-4987

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(217) 979-9785

My e-mail address is

tsarbaugh95@aol.com

I will accept documents by electronic means (e-mail) ☒ Yes

☐ No

(Full name of utility company) NICOR GAS

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

the house at 405 S. Sangamon Gibson City IL was inc. In Bankruptcy in 2005-
as well as Nicor- Nicor turned the gas back on left it on from 8-2005-
7-2006 and sent a bill for 1200 first of all the gas had been reg. to be turned off
the house was empty for almost 2 yrs + the Meter was never need to be reg. with
Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. #1- I filed BK on home in 2005 - filed BK on Nicor - Shut off all utilities and moved out in 8/2005 #2 IN 9/2006 I recd. a bill from Nicor for Almost \$1200 - they had left gas on from 8/2005 - 7- 2006 When I called #3 the bill was Almost \$1200 - No one lived in the house - because of Bankruptcy it was in foreclosure - first of All the thermostat was off no one was there and - the meter was never read - #4 why was Gas left on - how did bill become 1200- because it was Estimated - As of 11-2007 Meter was Not Read - by law I am Protected in BK - from Anything with that house - BK laws -

Please clearly state what you want the Commission to do in this case:

I WANT the bill resolved -

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 2-12-08
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

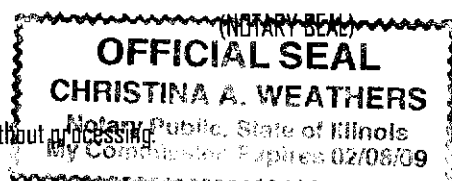
A notary public must witness the completion of this part of the form.

I, Tina Sarbaugh, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Feb. 18, 2008

Christina A. Weathers
Signature, Notary Public, Illinois
2-8-09



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.